

Time Warner Cable Certification of CPNI Filing (February 6, 2006)
EB-06-36

I, Gerald D. Campbell, serve as Executive Vice President of Time Warner Cable, and I have personal knowledge that Time Warner Cable and its telecommunications subsidiaries¹ have established operating procedures that are adequate to ensure compliance with the Commission's rules governing use of CPNI. With respect to Time Warner Cable's provision of Voice Over Internet Protocol ("VoIP") based services, although Time Warner Cable has not been classified by the Commission as a "telecommunications carrier" — the classification of interconnected VoIP services is the subject of a pending rulemaking proceeding — Time Warner Cable addresses those services in this certification out of an abundance of caution.



Gerald D. Campbell
Executive Vice President

Dated: February 6, 2006

¹ Time Warner Cable's telecommunications subsidiaries are as follows: Time Warner Cable Information Services (North Carolina), LLC; Time Warner Cable Information Services (South Carolina), LLC; Time Warner Cable Information Services (Ohio), LLC; Time Warner Cable Information Services (Texas), L.P.; Time Warner Cable Information Services (California), LLC; Time Warner Cable Information Services (Hawaii), LLC; Time Warner Res Com of New York, LLC; Time Warner Cable Information Services (Wisconsin), LLC; Time Warner Cable Information Services (Tennessee), LLC; Time Warner Cable Information Services (Louisiana), LLC; Time Warner Cable Information Services (Nebraska), LLC; Time Warner Cable Information Services (Minnesota), LLC; Time Warner Cable Information Services (Maine), LLC; Time Warner Cable Information Services (New Hampshire), LLC; and TWC Information Services (Florida), LLC.

Statement Regarding Compliance with CPNI Rules for 2005

On behalf of its telecommunications subsidiaries, Time Warner Cable hereby explains its compliance with the Commission's CPNI rules. The telecommunications services provided by Time Warner Cable consist of non-voice transport services and, as such, Time Warner Cable does not use CPNI in any marketing efforts in connection with its telecommunications businesses. In connection with its provision of VoIP-based services, it is Time Warner Cable's policy to not use CPNI in any marketing efforts relating to services outside of the categories of service to which customers already subscribe. It is also Time Warner Cable's current practice to not use CPNI in any marketing efforts relating to services within the categories of service to which customers already subscribe. In addition, Time Warner Cable informs and trains its personnel regarding the permissible use of CPNI and has a disciplinary policy in place for violations of the applicable rules. *See id.* § 64.2009(b).

To the extent that Time Warner Cable's policy towards the use of CPNI for marketing efforts changes, Time Warner Cable will implement policies to ensure that a customer's CPNI approval is confirmed before CPNI is used in any marketing efforts. In addition, in such circumstances, Time Warner Cable will implement policies to ensure that records are maintained of any marketing campaigns that make use of CPNI and any instances where CPNI is disclosed, provided, or made available to third parties. *See id.* § 64.2009(c).